UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

الإمارات العربية المتحدة
وزارة الطاقـــــة والبنيـــــة التحتيـــــة
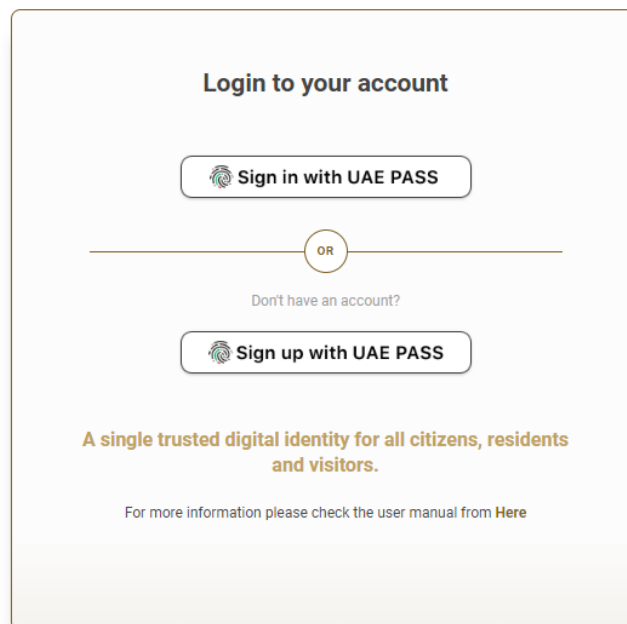
User Manual

Request to Renewal Non-Objection Certificate Service

V 3.0

2023

1. **Open MOEI website: https://www.moei.gov.ae**

2. **Click on "LOGIN" on the header**
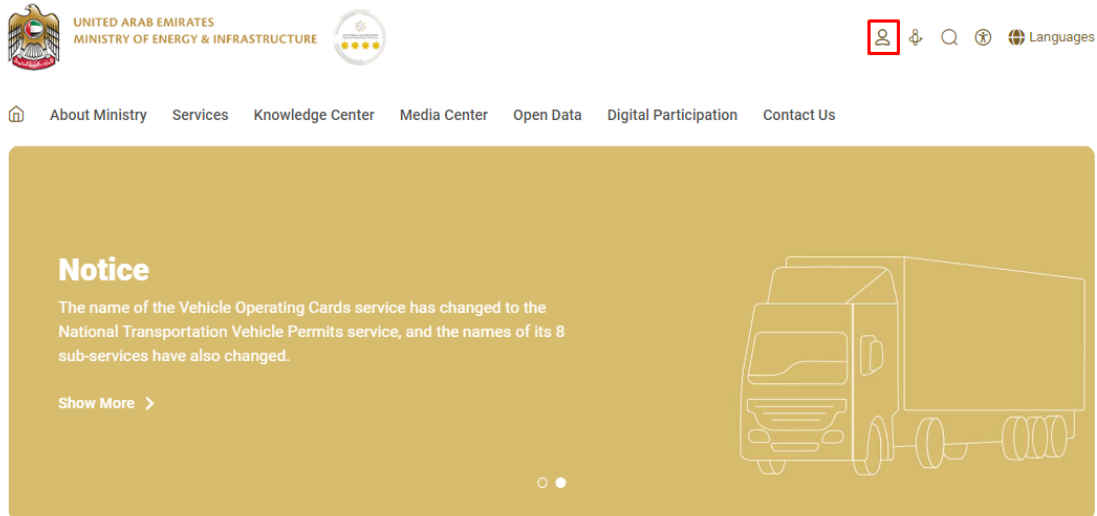
3. **Then it will redirect you to the Login page, you can login using UAE PASS.**

4. From the home page, go to "Services Section" and then choose "Infrastructure Services" then "Federal Roads".

5. From Services Page, choose the category "Federal Roads". Then select the needed service "Request to Renewal Non-Objection Certificate" , you can view the service Info or start the service immediately.

Services

6. **Go to "End User Dashboard" >> Click on "Notifications" link.**

7. **Select "Task" from Category list and the list of expired certificates will be listed as Task for renewal as shown below, click on it.**

Home / Tasks & Notifications

Notifications

Subject / Message	Category	Status
Type your search here	All	All

Search   Reset Filters

Application with REF# NOCA   _1 has been application is applicable for renewal

Nov 29, 2023 15:35

8. **Click on "View Applications".**

9. Fill the required fields , and Upload the documents (optional) and click "Complete Form".

Request to Renewal Non-Objection Certificate

Application Information

Submitter Name

Owner

Phone

Address

NOC Location

Area

Application Attachments

Letter / Acknowledgement / Bank Guarantee

Drag and Drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 2 MB of size.

☐ We commit to bearing any damages that may occur in the work area for a period of one year from the date of the achievement certificate

100%
Form Completion

✓ Submit   ✕ Cancel

10. Pay the service fees (Note: an email will be sent to the customer including the payment receipt as an attachment).

Ministry of energy and infrastructure
Session time left: 00:09:17

Method   Confirm

Select the required payment method

Card   G Pay

Bank Transfer

Cancel Process   Calculate Price

11. Payment details will appear, please click on "Proceed with Payment" button to go to next step

12. Add Card details and click on "I agree to Terms & Conditions" , then click on "Pay Now" button

13. The following Message will appear upon successful payment:
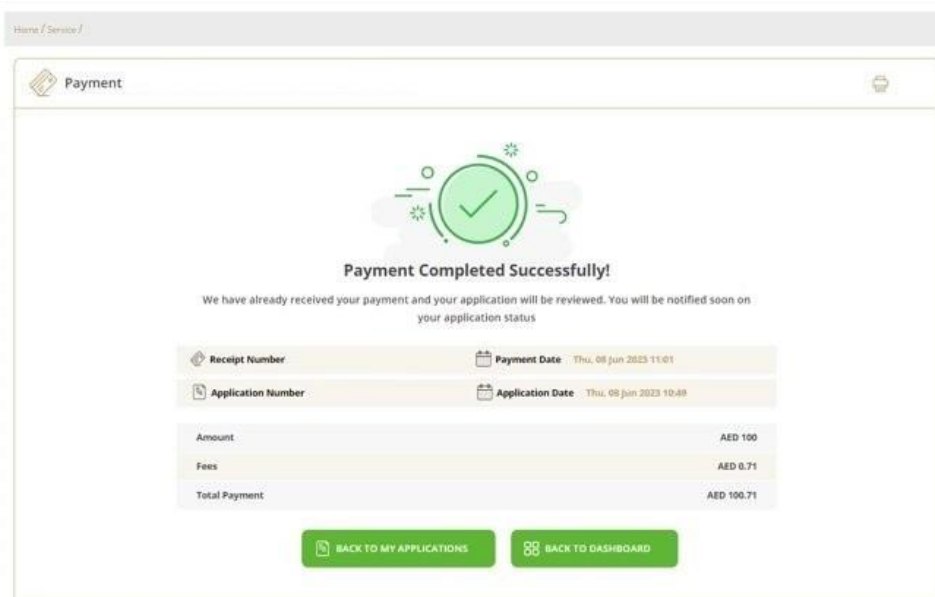
14. Fill the satisfaction survey about the eService, when the following pop-up shows up:

15. When the request is approved by the ministry, then the NOC Renewed will be automatically issued and sent to the customer by email. Also, you can find, view and download all your reports, certificates from My Application page and receipts from My payment page.

My Application/My Payment:

a. **Click on the My Application as shown in the image below**
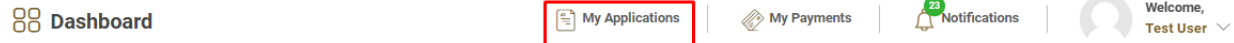
b. **For searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:**

c. **For my payment page you can filter based on the fields (Status/Service Name/Payment Type/Date)**

Home / My Payments

My Payments

Keyword (Ref No, Receipt No)

Service

Please Select

Status

Successful Payment

Payment Type

Please Select

Date From

Date To

Search   Reset Filters

Number of Entries 7

Sort By   Last Updated Date ▾   Descending ▾

Request to amend data for permanent certificate registry for national commercial ship

View Payment Details

Successful Payment

N0560 | Service Fees

Transaction Number (

Total Payment AED 100.71

Payment Date May 31, 2023 12:07

Receipt Number